



# MEDICAL CODING & ADMINISTRATIVE MEDICAL ASSISTANT COMBINATION PROGRAM

## **MCODEAMA — Medical Coding and Administrative Medical Assistant , hours**

### **PROFESSOR**

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#### **Gina Hobert**

Gina is the Internal Audit Director at MaineGeneral Health in the Health Information Services Department. Prior to joining MaineGeneral Health, she was a Senior Manager Consultant at BNN's healthcare management consulting practice, specializing in medical billing and coding education, provider education, chart auditing, billing compliance, provider-based practices and billing, and chargemaster reviews.

Gina has over 25 years of healthcare experience, including managing billing compliance and medical audit functions, and conducted educational sessions for a major New England hospital system. She was also previously employed as the director of the Coding Center, which provided chart auditing services, on-site coding education programs, and coding certification courses.

#### **Summer Haggins**

Summer has a Bachelor of Science in Nursing and a Master of Business Administration with a specialization in Healthcare Administration from Cleveland State University. Summer has 15 years of professional experience which include critical care nursing, medical surgical nursing, staff development, teaching, and management. The management experience included supervising the daily operations of a 27-bed facility while also overseeing an expansion of the facility.

In her spare time, she is actively involved in church and fitness. She also enjoys teaching focusing on motivation and assisting individuals with achieving a healthy lifestyle.

### **CONTACT INFORMATION**

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#### **Gina Hobert**

E-mail: [ghobert@lakewood.edu](mailto:ghobert@lakewood.edu)  
Cell Phone: 800-517-0857 X 747

#### **Summer Haggins**

E-mail: [shaggins@lakewood.edu](mailto:shaggins@lakewood.edu)  
Cell Phone: 800-517-0857 X 746

### **ONLINE SUPPORT (IT) AND MOODLE NAVIGATION:**

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All members of the Lakewood University community who use the University's computing, information or communication resources must act responsibly. Support is accessible by calling 1-800-517-0857 option 2 or by emailing info@lakewood.edu

## BOOKS AND RESOURCES

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### Medical Coding

Buck, Carol J. Step-by-Step Medical Coding. 1st ed. Elsevier, 2018

Buck, Carol J. Workbook for Step-by-Step Medical Coding. 1st ed. Elsevier, 2018

AACP. ICD-10-CM Code Book. AAPC, 2021

AACP. HCPCS Level II Expert 2021. AAPC, 2021

AMA. AMA CPT® Professional. AMA, 2021

### Administrative Medical Assistant

Kinn's the Administrative Medical Assistant: An Applied Learning Approach, 13 edition (June 7, 2016)

## EVALUATION METHOD

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Graded work will receive a numeric score reflecting the quality of performance.

### Course Requirement Summary

- Assignments - Total of 140 Points
- Weekly discussion forums-Total of 80 Points
- Lesson Test - 1400 Points
- Final Exam - 50 Points

## GRADING SCALE

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Graded work will receive a numeric score reflecting the quality of performance as given above in evaluation methods. The maximum number of points a student may earn is 1670. To determine the final grade, the student's earned points are divided by 1670.

Your overall course grade will be determined according to the following scale:

A = (90% -100%)

B = (80% - 89%)

C = (70% - 79%)

D = (60% - 69%)

F < (Below 60%)

## ACADEMIC INTEGRITY/ PLAGIARISM:

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Cheating (dishonestly taking the knowledge of another person whether on a test or an assignment and presenting it as your work) and plagiarism (to take and pass off as one's own the ideas or writing of another) are a serious issue. While it is legitimate to talk to others about your assignments and incorporate suggestions, do not let others "write" your assignments in the name of peer review or "borrow" sections or whole assignments written by others. We do get ideas from life experiences and what we read but be careful that you interpret these ideas and make them your own.

I am aware that many types of assignments are available on the internet and will check these sources when there is legitimate suspicion.

Penalty is a zero on the assignment. In cases where there is a major or continuous breach of trust, further discipline, such as an "F" in the course, may be necessary.

The major consequence of any form of cheating is damage to your character and the result of trust and respect.

## DISABILITY ACCOMMODATIONS

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Students who have a disability and wish to request an academic accommodation should contact Jim Gepperth, the Disabilities Services Coordinator and Academic Dean. The student can request an accommodation at any time although it is encouraged to do so early in the enrollment process. The student should complete an accommodation request form which begins a conversation between the school and the student regarding the nature of their disability and an accommodation that would help the student succeed in their program. The school may request documentation regarding the disability to address the accommodation request effectively. The school will communicate to the student the type of accommodation arranged. This process typically follows a team approach, bringing together persons from the academic department (including the instructor) and personnel from other departments as necessary. Additional information on disability accommodations may be found in the Lakewood University Catalog.

Disability Services Email: [disabilityservices@lakewood.edu](mailto:disabilityservices@lakewood.edu)

## SUPPLEMENTAL TEXTS

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You can use the following resources to assist you with proper source citation.

American Psychological Association Style Guide- [https://www.mylakewoodu.com/pluginfile.php/118179/mod\\_resource/content/1/APA%20Style%20Guide%207th%20edition.pdf](https://www.mylakewoodu.com/pluginfile.php/118179/mod_resource/content/1/APA%20Style%20Guide%207th%20edition.pdf)

The Purdue OWL website is also a helpful resource for students. Here is a link to the OWL website: [https://owl.purdue.edu/owl/research\\_and\\_citation/apa\\_style/apa\\_formatting\\_and\\_style\\_guide/general\\_format.html](https://owl.purdue.edu/owl/research_and_citation/apa_style/apa_formatting_and_style_guide/general_format.html)

## LIBRARY

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Mary O'Dell is the Librarian on staff at Lakewood University

She is available by appointment. You can make an appointment with her by emailing her at [modell@lakewood.edu](mailto:modell@lakewood.edu) or call at 1-800-517-0857 X 730

You may also schedule a meeting at this link: <https://my.setmore.com/calendar#monthly/r3a761583354923270/01032020>

She can assist you with navigating LIRN, research, citations etc.

## SUPPORT

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Each student at Lakewood University is assigned a Success Coach. Your Success Coach exists to assist you with academic and supportive services as you navigate your program. They will reach out to you, often, to check-in. Please use the resources they offer.

Student Services is available to assist with technical questions regarding Lakewood University and all services available to you.

## CAREER SERVICES

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Students are offered Career Services at any point as they journey their academics at Lakewood University.

1-800-517-0857 option 2  
careerservices@lakewood.edu

## LESSONS

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TITLE	COURSE TOPIC	DUE	
Lesson #1	<ul style="list-style-type: none"><li>Medical Terminology and NHA Registration</li></ul>	Complete all activities and tests in lesson	
TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #2	<ul style="list-style-type: none"><li>Reimbursement, HIPAA, &amp; Compliance</li></ul>	Reimbursement, HIPAA, & Compliance Reading: Chapter 1 Assignment #1 Forum #1 - Medicare Fraud Test #1	Complete all activities and tests in lesson
TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #3	<ul style="list-style-type: none"><li>An Overview of ICD-10-CM &amp; ICD-10-CM Outpatient Coding &amp; Reporting Guidelines</li></ul>	Reading: Chapters 2-3 Assignment #2 Forum #2 – ICD-10 Excludes Notes Test #2	Complete all activities and tests in lesson
TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #4	<ul style="list-style-type: none"><li>Using ICD-10-CM</li></ul>	Reading: Chapters 4-5 Assignment #3 Forum #3 – Assigning Codes Test #3	Complete all activities and tests in lesson
TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #5	<ul style="list-style-type: none"><li>Using ICD-10-CM Continued</li></ul>	Reading: Chapters 6-7 Assignment #4 Forum #4 – Circumstances for coding ICD-10 signs and symptoms Test #4	Complete all activities and tests in lesson
TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #6	<ul style="list-style-type: none"><li>Introduction to the CPT and Level II National Codes/ Modifiers</li></ul>	Reading: Chapter 8 -10 Assignment #5 Test #5	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #7	<ul style="list-style-type: none"> <li>Evaluation and Management (E/M) Services, Anesthesia/ Surgery Guidelines and General Surgery</li> </ul>	Reading: Chapters 12-13 Assignment #6 Forum #5 Consider the Statement Test #6	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #8	<ul style="list-style-type: none"> <li>Integumentary System/ Musculoskeletal Systems</li> </ul>	Reading: Chapters 14-15 Assignment #7 Forum #6 – Coding for Different Practices Test #7	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #9	<ul style="list-style-type: none"> <li>Respiratory System/ Cardiovascular System</li> </ul>	Reading: Chapters 16-17 Assignment #8 Test #8	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #10	<ul style="list-style-type: none"> <li>Hemic, Lymphatic, Mediastinum, and Diaphragm/Digestive</li> </ul>	Reading: Chapters 18-19 Assignment #9 Test #9	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #11	<ul style="list-style-type: none"> <li>Urinary and Male Genital Systems/Reproductive, Intersex Surgery, Female Genital System, and Maternity Care and Delivery</li> </ul>	Reading: Chapters 20-21 Assignment #10 Forum #7 – Global Pregnancy Period Test #10	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #12	<ul style="list-style-type: none"> <li>Endocrine and Nervous Systems/Eye, Ocular, Adnexa, Auditory, and Operating Microscope</li> </ul>	Reading: Chapter 22-23 Assignment #11 Test #11	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #13	<ul style="list-style-type: none"> <li>Radiology/Pathology/ Laboratory</li> </ul>	Reading: Chapters 24-25 Assignment #12 Test #12	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #14	<ul style="list-style-type: none"> <li>Medicine</li> </ul>	Reading: Chapter 26 Assignment #13 Test #13	Complete all activities and tests in lesson

TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE
Lesson #15			

	<ul style="list-style-type: none"> <li>Inpatient Coding</li> </ul>	Reading: Chapter 27 Assignment #14 Forum #7 – Course Experience Test #14	Complete all activities and tests in lesson
<b>TITLE</b> Lesson #16	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>  Final Exam	<b>DUE</b> Final Exam
<b>TITLE</b> Lesson #17	<b>COURSE TOPIC</b> <ul style="list-style-type: none"> <li>Introduction to Administrative Medical Assisting</li> </ul>	<b>READINGS/ASSIGNMENTS</b> Reading: Chapter 1 and 2 Simulation 1	<b>DUE</b> Complete all activities
<b>TITLE</b> Lesson #18	<b>COURSE TOPIC</b> <ul style="list-style-type: none"> <li>The Medical Assisting Profession / Professional Behavior in the Workplace</li> </ul>	<b>READINGS/ASSIGNMENTS</b> Reading: Chapters 3 and 4 Simulation 2 Forum Test 1	<b>DUE</b> Complete all activities
<b>TITLE</b> Lesson #19	<b>COURSE TOPIC</b> Ethics in Administrative Medical Assisting	<b>READINGS/ASSIGNMENTS</b> Reading: Chapter 5 and 6 Simulation 3 Assignment - An Ethical Issue	<b>DUE</b> Complete all activities
<b>TITLE</b> Lesson #20	<b>COURSE TOPIC</b> <ul style="list-style-type: none"> <li>Interpersonal Communication</li> </ul>	<b>READINGS/ASSIGNMENTS</b> Reading: Chapters 7 and 8 Simulation 4 Forum - Mrs. Smith Test 2	<b>DUE</b> Complete all activities
<b>TITLE</b> Lesson #21	<b>COURSE TOPIC</b> <ul style="list-style-type: none"> <li>Maintaining Patient Privacy (HIPAA)</li> </ul>	<b>READINGS/ASSIGNMENTS</b> Reading: Chapters 9 and 10 Simulation 5 Forum - HIPAA Regulations Assignment - Scheduling Appointments	<b>DUE</b> Complete all activities
<b>TITLE</b> Lesson #22	<b>COURSE TOPIC</b> <ul style="list-style-type: none"> <li>Patient Reception and Processing</li> </ul>	<b>READINGS/ASSIGNMENTS</b> Reading: Chapters 11 and 12 Simulation 6	<b>DUE</b> Completed all activities

Forum - Interacting with Patients

Test 3

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #23	<ul style="list-style-type: none"><li>The Paper Medical Record</li></ul>	Reading: Chapters 13 and 14 Simulation 7 Assignment - The Paper Medical Record Forum - Equipment in the Office	Complete all activities

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #24	<ul style="list-style-type: none"><li>The Electronic Medical Record</li></ul>	Reading: Chapters 15 and 16 Simulation 8 Forum - The Electronic Health Record Test 4	Complete all activities

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #25	<ul style="list-style-type: none"><li>Privacy in the Physician's Office</li></ul>	Reading: Chapters 17 and 18 Simulation 9 Assignment - Patient Privacy and Office Coding Assignment - Exploring the NHA Website	Complete all activities

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #26	<ul style="list-style-type: none"><li>Basics of Procedural Coding</li></ul>	Reading: Chapters 19 and 20 Forum - Updating the CPT Simulation 10 Test 5	Complete all activities

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #27	<ul style="list-style-type: none"><li>The Health Insurance Claim Form</li></ul>	Reading: Chapters 21 and 22 Simulation 11 Assignment - The Insurance Claim Form	Completed all activities

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<b>TITLE</b>	<b>COURSE TOPIC</b>	<b>READINGS/ASSIGNMENTS</b>	<b>DUE</b>
Lesson #28	<ul style="list-style-type: none"><li>Banking Services and Procedures / Financial and Practice Management</li></ul>	Reading: Chapter 23 Simulation 12 Forum - Bookkeeping in the Medical Offices Test 6	Complete all activities

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TITLE	COURSE TOPIC	READINGS/ASSIGNMENTS	DUE	
Lesson #29	<ul style="list-style-type: none"> <li>Interview with a Medical Assistant</li> </ul>	Assignments - Interview with a Medical Assistant and Meet with Career Services	Complete all activities	
Lesson #30	Your Future in Medical Assisting	Assignment - Your Future as a Medical Assistant	Complete all assignments	
Lesson #31	Career Visioning	Career Visioning Assignment	Complete all activities	<b>OBJECTIVES</b> Objective 10 Objective 14 Objective 15 Objective 16 Objective 17 Objective 18
Lesson #32	<ul style="list-style-type: none"> <li>Final Examination</li> </ul>	Now that you've completed your course, I'd like to know how you think you'd apply all of your knowledge.  Final Exam	Complete all activities	<b>OBJECTIVES</b> Objective 10 Objective 14 Objective 15 Objective 16 Objective 17 Objective 18

## DESCRIPTION

Lakewood University's Medical Coding program is to provide a comprehensive understanding of medical coding and its components. This program covers many topics including navigating the International Classification of Disease, ICD-10-CM, Current Procedural Terminology (CPT), and Healthcare Common Procedure Coding Systems (HCPCS). This program will also take students through a series of individual coding cases that will require them to use all three coding books for individual body systems.

### Program Objectives

- 1) Discuss daily activities of an Administrative Medical Assistant
- 2) Demonstrate professional communication in the medical workplace
- 3) Identify ethical issues related to Administrative Medical Assisting
- 4) Awareness of HIPAA and other patient privacy regulations and guidelines
- 5) Engage in proper professional relationships with patients and clients
- 6) Demonstrate ability to navigate medical records and office equipment
- 7) Familiar with CPT Coding changes and updates
- 8) Familiar with insurance claims forms
- 9) Demonstrate ability to engage in proper bookkeeping practices
- 10) Apply medical terminology
- 11) Describe the difference between Medicare Part A, B, C, and D
- 12) Locate and translate regulatory rules and regulations as they apply to medical billing and coding



- 13) Describe the structure of an ICD-10-CM code
- 14) Demonstrate the ability to navigate the layout of the ICD-10-CM, CPT, & HCPCS manuals
- 15) Describe the layout and guidelines of the ICD-10, CPT, & HCPCS manuals
- 16) Illustrate ability to abstract diagnostic statements from the medical record and differentiate between main and modifying terms and subterms in the coding manuals
- 17) Choose diagnoses and procedures using the ICD-10, CPT, & HCPCS manuals, following chapter-specific guidelines
- 18) Recognize the structure of an ICD-10-CM code

## **OBJECTIVES**

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- 1) Discuss daily activities of an Administrative Medical Assistant
- 2) Demonstrate professional communication in the medical workplace
- 3) Identify ethical issues related to Administrative Medical Assisting
- 4) Awareness of HIPAA and other patient privacy regulations and guidelines
- 5) Engage in proper professional relationships with patients and clients
- 6) Demonstrate ability to navigate medical records and office equipment
- 7) Familiar with CPT Coding changes and updates
- 8) Familiar with insurance claims forms
- 9) Demonstrate ability to engage in proper bookkeeping practices
- 10) Apply medical terminology
- 11) Describe the difference between Medicare Part A, B, C, and D
- 12) Locate and translate regulatory rules and regulations as they apply to medical billing and coding
- 13) Describe the structure of an ICD-10-CM code
- 14) Demonstrate the ability to navigate the layout of the ICD-10-CM, CPT, & HCPCS manuals
- 15) Describe the layout and guidelines of the ICD-10, CPT, & HCPCS manuals
- 16) Illustrate ability to abstract diagnostic statements from the medical record and differentiate between main and modifying terms and subterms in the coding manuals
- 17) Choose diagnoses and procedures using the ICD-10, CPT, & HCPCS manuals, following chapter-specific guidelines
- 18) Recognize the structure of an ICD-10-CM code