SWDV300 — Software Development, 3.0 hours

PROFESSOR

Mia Holman

Dr. Mia A. Holman is a native of Atlanta, GA. Her Bachelors in computer Science and Master's in Information Technology degrees she received from North Carolina A&T SU. Dr. Holman received her Doctoral Degree in Leadership and Organization in Information Systems before the age of 30 from the University of Phoenix.

She has held several corporate technical positions as a Software Engineer, Marketing Engineer, Business Process Analyst & Sr. Project Manager. She currently holds the position as the Business Continuity Risk Liaison, along with being the Engineering Professor at University of Akron. For 6 years, Dr. Holman was the IT Department Chair & Advisor for South University in Warrensville Hts.

She loves being active in various organizations such as Zeta Phi Beta Sorority, Inc. She also holds the Operations Manager role for PURE Productions (non-profit theater organization). She has always had a passion for helping and developing individuals.

In 2015 she started a Big Sister Mentorship Program called Excellence of A Pearl (EOAP), where she focuses on building integrity and self Esteem for girls ages 10-18. Because of her persistence and trusting God, she started with only 8 girls & now she has over 45 in the program. Along with an In-School EOAP program at New Tech East, Richmond Hts., and Maple Heights School District. She is also the co-Founder of FIST, our young men's mentorship program.

CONTACT INFORMATION

E-mail: mholman@lakewood.edu Phone: 800-517-0857 X 776

ONLINE SUPPORT (IT) AND MOODLE NAVIGATION:

All members of the Lakewood University community who use the University's computing, information or communication resources must act responsibly. Support is accessible by calling 1-800-517-0857 option 2 or by emailing info@lakewoodcollege.edu

BOOKS AND RESOURCES

Andrews, Dark, and West. CompTIA A+ Core 2 Exam: Guide to Operating Systems and Security. 10th ed. Cengage, 2020.

EVALUATION METHOD

Graded work will receive a numeric score reflecting the quality of performance. Course Requirement Summary

- Assignments Total of 60 Points
- Weekly discussion forums-Total of 80 Points
- Final Exam 50 Points

GRADING SCALE

Graded work will receive a numeric score reflecting the quality of performance as given above in evaluation methods. The maximum number of points a student may earn is 190. To determine the final grade, the student's earned points are divided by 190.

Your overall course grade will be determined according to the following scale:

A = (90% -100%) B = (80% - 89%) C = (70% - 79%) D = (60% - 69%) F < (Below 60%)

ACADEMIC INTEGRITY/ PLAGIARISM:

Cheating (dishonestly taking the knowledge of another person whether on a test or an assignment and presenting it as your work) and plagiarism (to take and pass off as one's own the ideas or writing of another) are a serious issue. While it is legitimate to talk to others about your assignments and incorporate suggestions, do not let others "write" your assignments in the name of peer review or "borrow" sections or whole assignments written by others. We do get ideas from life experiences and what we read but be careful that you interpret these ideas and make them your own.

I am aware that many types of assignments are available on the internet and will check these sources when there is legitimate suspicion.

Penalty is a zero on the assignment. In cases where there is a major or continuous breach of trust, further discipline, such as an "F" in the course, may be necessary.

The major consequence of any form of cheating is damage to your character and the result of trust and respect.

DISABILITY ACCOMMODATIONS

Students who have a disability and wish to request an academic accommodation should contact Jim Gepperth, the Disabilities Services Coordinator and Academic Dean. The student can request an accommodation at any time although it is encouraged to do so early in the enrollment process. The student should complete an accommodation request form which begins a conversation between the school and the student regarding the nature of their disability and an accommodation that would help the student succeed in their program. The school may request documentation regarding the disability to address the accommodation request effectively. The school will communicate to the student the type of accommodation arranged. This process typically follows a team approach, bringing together persons from the academic department (including the instructor) and personnel from other departments as necessary. Additional information on disability accommodations may be found in the Lakewood University Catalog.

Disability Services Email: disabilityservices@lakewood.edu

SUPPLEMENTAL TEXTS

You can use the following resources to assist you with proper source citation.

American Psychological Association Style Guide- https://www.mylakewoodu.com/pluginfile.php/118179/mod_resource/content/1/APA%20Style%20Guide%207th%20edition.pdf

The Purdue OWL website is also a helpful resource for students. Here is a link to the OWL website: https://owl.purdue.edu/owl/research and citation/apa style/apa formatting and style guide/general format.html

LIBRARY

Mary O'Dell is the Librarian on staff at Lakewood University

She is available by appointment. You can make an appointment with her by emailing her at modell@lakewood.edu or call at 1-800-517-0857 X 730

You may also schedule a meeting at this link: https://my.setmore.com/calendar#monthly/r3a761583354923270/01032020

She can assist you with navigating LIRN, research, citations etc.

SUPPORT

Each student at Lakewood University is assigned a Success Coach. Your Success Coach exists to assist you with academic and supportive services as you navigate your program. They will reach out to you, often, to check-in. Please use the resources they offer.

Student Services is available to assist with technical questions regarding Lakewood University and all services available to you.

1-800-517-0857 option 2 info@lakewood.edu studentservices@lakewood.edu

CAREER SERVICES

Students are offered Career Services at any point as they journey their academics at Lakewood University.

1-800-517-0857 option 2 careerservices@lakewood.edu

LESSONS

TITLE Lesson #1	 Survey of Windows Features and Support Tools Installing Windows 	READINGS/ASSIGNMENTS Study Course Syllabus Read Chapters 1 & 2 Participate in the Discussion Forum Lesson Evaluation	DUE	OBJECTIVES Objective 1
TITLE Lesson #2	COURSE TOPIC • Maintaining Windows • Optimizing Windows	READINGS/ASSIGNMENTS Read Chapters 3 & 4 Participate in the Discussion Forum Complete Assignment 1 Lesson Evaluation	DUE Assignment 1 upon completion of the lesson	OBJECTIVES Objective 2

TITLE Lesson #3	 Supporting Customers and Troubleshooting Windows Troubleshooting Windows Startup Course Topic 	READINGS/ASSIGNMENTS Read Chapters 5 & 6 Participate in the Discussion Forum Lesson Evaluation	DUE	OBJECTIVES Objective 3
TITLE Lesson #4	COURSE TOPIC • Connecting to and Setting up a Network	READINGS/ASSIGNMENTS Read Chapter 7 Participate in the Discussion Forum Lesson Evaluation	DUE	OBJECTIVES Objective 4
TITLE Lesson #5	COURSE TOPIC • Supporting Mobile Operating Systems	READINGS/ASSIGNMENTS Read Chapter 8 Participate in the Discussion Forum Complete Assignment 2 Lesson Evaluation	DUE Assignment 2 upon completion of the lesson	OBJECTIVES Objective 5
TITLE Lesson #6	COURSE TOPIC • Windows Resources on a Network	READINGS/ASSIGNMENTS Read Chapter 9 Participate in the Discussion Forum Lesson Evaluation	DUE	OBJECTIVES Objective 6
TITLE Lesson #7	COURSE TOPIC • Security Strategies	READINGS/ASSIGNMENTS Read Chapter 10 Participate in the Discussion Forum Lesson Evaluation	DUE	OBJECTIVES Objective 7
TITLE Lesson #8	COURSE TOPIC • Virtualization, Linux, a Mac OS X	READINGS/ASSIGNMENTS nd Read Chapter 11 Participate in the Discussion Forum	DUE Assignment 3 and Final exam upon completion of the lesson	

DESCRIPTION

This course covers the fundamentals of developing software using Java. Upon completion of this course, students will be able to develop or update software.

Program Objectives

- 1. Students will learn how to understand the survey of Windows features and support tools
- 2. Students will learn how to install and maintain Windows software.
- 3. Students will learn how to optimize Windows software.
- 4. Students will gain the knowledge to supporting customers and troubleshooting Windows software.

Complete Assignment 3 Complete the Final Exam Request the Next Course Lesson Evaluation

THANKS FOR A GREAT CLASS

- 5. Students will learn how to troubleshoot Windows startup, connecting to, and setting up a network.
- 6. Students will demonstrate mastery in systems, and Windows resources on a network.

- 7. Students will demonstrate mastery in security strategies in software development.
- 8. Students will gain the knowledge and skills in understanding Virtualization, Linux, and Mac OS X.

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